



Email Security for America's Protectors

Justice FCU relies on ZixCorp

When you're in the business of guarding the financial concerns of the people responsible for protecting America, you want to make sure their personal data is safe.

That's why Justice Federal Credit Union chose ZixCorp for their email encryption solution.

Justice FCU is the premier provider of financial services to employees of the Department of Justice and the Department of Homeland Security. It also offers membership to those working for state and local law enforcement organizations. With assets of approximately \$438 million, it pledges to maintain the highest standards of confidentiality to protect their members' personal privacy. Every single employee, from mortgage specialists to marketing staff, uses ZixCorp's transparent email encryption solution to send secure messages to members and business partners.

"With the alarming rate of identity theft in the United States, email encryption is crucial for the protection of our members' personal information," said Rifat Ikram, Justice FCU's Vice President, Electronic Delivery and Support Services. "We chose the ZixCorp email encryption service because of its superior reputation."



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Electronic Delivery and Support Services



At a Glance:

- Justice Federal Credit Union

Company Background:

- In business since 1935
- Premier provider of financial services to the justice, homeland security and law enforcement communities
- Approximately \$438 million in assets
- 29 ATMs, 17 branches and 2 call centers
- More than 63,000 free in network ATMS and 3,200 shared branches

Issue:

- Needed email encryption to send protected personal financial information and other sensitive data

Solution:

- ZixCorp's Email Encryption Service

Benefits:

- Cuts down on operational costs such as couriers, stationery and filing
- Access to ZixDirectory
- No additional software or special training required
- Self Service Channel
- Same encryption solution used by FFIEC and other regulatory agencies

Implementing an email encryption service is making a positive impact on operative costs, says Ikram. "Before, you had to print and fill in paper forms and mail them back and forth to members and business partners. Thanks to email encryption, we can now send sensitive personal financial information over the Internet, saving money by lowering stationery, courier and mailing costs," he said. "Documents are no longer lost in the mail or delivered to the wrong address because they can be sent securely by email." Ikram estimates Justice FCU saved \$5,000 in courier and stationery costs in the first year, and says the savings will increase dramatically as more members and business partners start participating in electronic communication.

Another key factor in going with the ZixCorp service was that the FFIEC agencies have implemented it, says Ikram. "If they've done their homework and have chosen ZixCorp, it makes it easier for credit unions when they're undertaking due diligence in researching the best email encryption solution. If ZixCorp's solution is good enough for the FFIEC, it's a no-brainer it would be the right choice for us."

Ease of use was also an important consideration when choosing an email encryption solution, said Ikram. "It was very important that any solution would be simple to implement and use for our employees, partners and members," he said. "The ZixCorp service provided that. I like the fact that I didn't have to put any strain on existing resources to incorporate it into our routine. It pretty much takes care of itself and is virtually transparent to our end users because it automatically encrypts any personal financial information."

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Ikram likes that many of Justice FCU's business partners are also ZixCorp customers and included in ZixDirectory, the largest email encryption directory in the world. With more than 11 million protected addresses, ZixDirectory is growing at more than 70,000 new members each week. Once connected, users send and receive secure emails transparently, without having to manage encryption keys. ZixCorp provides automated key management for its customers in a wide variety of industries including healthcare, government and financial services. "It's very helpful having many of our partners and associates in ZixDirectory," he said. "It means we don't have to do anything extra in order to communicate securely with them."

The very nature of its membership is the reason why Justice FCU chose ZixCorp. "Given the fact that our members are in the business of security and protection, it's imperative that we effectively safeguard their personal financial information," said Ikram. "It gives us—and, most importantly, our members—peace of mind knowing that we're doing everything possible to provide the best email encryption available."



ABOUT ZIXCORP

ZixCorp provides easy-to-use-and-deploy email encryption and e-prescribing services that protect, manage and deliver sensitive information to the healthcare, finance, insurance and government industries. ZixCorp's hosted Email Encryption Service enables policy-driven email security, content filtering and send-to-anyone capability. Its PocketScript e-prescribing service provides point-of-care access and transmission of patient and payor data that improves patient care, reduces costs and improves efficiency.

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